

# Webster Buchanan's Second Annual Multi-country Payroll Summit

## AGENDA

April 27-28<sup>th</sup> 2010, London

# Pre-Conference Sessions: Tuesday, April 27th

## PRE-CONFERENCE CLINICS

**9am-11am Tuesday, April 27<sup>th</sup>**

Discuss your personal multi-country payroll challenges in confidence with Webster Buchanan Research analysts, consultants and experienced practitioners!

Each Clinic will consist of representatives from no more than four companies, plus at least two members of Webster Buchanan's expert panel, comprising analysts/consultants and experienced multi-country payroll practitioners

Spaces are reserved for practitioners by prior reservation only: please visit [www.websterb.com/uksummit](http://www.websterb.com/uksummit) for more information

## STARTING OUT IN MULTI-COUNTRY PAYROLL

**9am-11am Tuesday, April 27<sup>th</sup>**

This two-hour session is available free of charge to all Summit delegates who are starting out in multi-country payroll.

The session is led by Alan Wigley, independent global payroll consultant and vice chair of Webster Buchanan's Multi-country Payroll Forum, and David Longworth, Research Director of Webster Buchanan. Alan and David will outline the practical steps companies can take to assess their international payroll operations – including people, processes and performance – and start to build their multi-country strategy.

# Summit Day One: Tuesday, April 27<sup>th</sup>

## **11.30am: Welcome**

David Longworth, Webster Buchanan Research

## **11.35am: New Trends, Recurring Myths in Multi-country Payroll**

Keith Rodgers, Webster Buchanan Research

## **11.50am: Panel Discussion – What I Wish I'd Known When I Started Out!**

A panel of experienced multi-country practitioners reflects on what worked in past multi-country payroll projects – and what didn't!

With Ray Porter, Dell; Michelle Whitfield, Honeywell; Graham Jenkins, international consultant; Deborah Timberlake, global payroll consultant; Alan Wigley, global payroll consultant

## **12.45-1.45pm: Buffet Lunch**

## **1.45pm: From In-House Data Preparation to Supplier Relationship Management: the Schlumberger EMEA Project**

Franck Vanhulle, Schlumberger

## **1.45pm: Cost, Control, Compliance, Quality, & Risk – The Challenge of Building & Refining a Multi-country Payroll Business Case**

Keith Rodgers, Webster Buchanan Research and Deborah Timberlake, independent global payroll consultant

## **2.40pm: Eating the Elephant: A Practical Guide to Approaching Multi-Country Payroll Projects**

Jason Davenport, NorthgateArinso

## **2.40pm: Payroll Vendor Selection: A Personal Perspective on Common Mistakes**

Jeanette Hibbert, Payroll Manager, introduced by Bruce Thew, SafeGuard World International

# Day One: Tuesday, April 27<sup>th</sup> (cont)

**3.25 – 3.50pm: Coffee Break**

**3.50pm: Practitioner Workshop –  
Cost-effective Ways to Manage Smaller Country Operations**

Keith Rodgers, Webster Buchanan Research with Ray Porter, Dell; Michelle Whitfield, Honeywell; Alan Wigley, international payroll consultant

**3.50pm: View from Across the Pond – Building an Effective Working Relationship with an International HQ**

Deborah Timberlake, independent global payroll consultant

**4.45pm: The Implications of Managing Workforces Through a Global HR & Payroll Platform**

Martin Stockton, Patersons

**4.45pm: Structuring your Outsourcing Set-up: What Stays In-house, What Needs to be Re-engineered, and What's Outsourced?**

Christine Briody, ADP

**5.30pm: Conference adjourns**

**7.00pm: Evening Reception, *followed by***

**7.30pm: Dinner, and Webster Buchanan's Multi-country Payroll Best Practice Awards**

# Day Two: Wednesday, April 28<sup>th</sup>

**9am: Payroll Strategies: In-house, outsourced, offshored, or a blend?**

Michelle Whitfield, Honeywell and Ray Porter, Dell

**9.55am: Practitioner Workshop – Data Preparation: New Thinking On Time Data Collection, Comp & Ben, and Payroll’s Relationship with HR**

Led by Ray Porter, Dell; with Franck Vanhulle, Schlumberger; Alan Wigley, independent global payroll consultant

**9.55am: The Multi-country Payroll Vendor Landscape: An Independent Analysis of Trends and Major Players**

Keith Rodgers & David Longworth, Webster Buchanan Research

**10.45: Coffee Break**

**11.05am: Practitioner Workshop – Strategies for Implementing & Optimising Shared Services Centres**

Led by Deborah Timberlake, independent global payroll consultant; with Michelle Whitfield, Honeywell; Graham Jenkins, independent international payroll consultant; David Longworth, Webster Buchanan Research;

**11.05: Shifting the Balance of Power in Vendor Selection: A Comprehensive Approach to Managing the Selection Cycle**

Ray Porter, Dell

# Day Two: Wednesday, April 28<sup>th</sup> (cont)

**12 noon: From Detailed Planning to Implementation – Key Steps in Managing a Successful Transition to an Outsourced Service**

Garren Edwards, Patersons HR and Payroll Solutions

**12 noon: Hybrid Multi-country Payroll – a Practical View on When & Why You Need to Take a Blended Approach**

Jason Davenport, Northgate Arinso

**12.45: Buffet Lunch**

**1.45pm: Strategic Performance Management – Putting New Meaning Behind Payroll Metrics**

Keith Rodgers, Webster Buchanan Research and Deborah Timberlake, independent global payroll consultant

**1.45: Managing Transformational Change – From Strategy to the Practicalities**

Michelle Whitfield, Honeywell

**2.35pm: Payroll Outsourcing - Till Death Us Do Part. Lessons Learned from International Payroll Change Projects**

Graham Jenkins, independent international payroll consultant

**2.35: Panel Session – Multi-country Payroll in Asia Pac: Unique Challenges or Familiar Lessons?**

Ray Porter, Dell; Keith Rodgers, Webster Buchanan Research; Michelle Whitfield, Honeywell

# Day Two: Wednesday, April 28<sup>th</sup> (cont)

**3.25: Coffee Break**

**3.45: Tackling the Challenges of Global Payroll Through HR Shared Services**

Dean Campbell, IMI Plc and Tristan Woods, SafeGuard World International

**3.45: A Holistic Approach to Multi-country Payroll Outsourcing: Think Global, Act Regional, Serve Local**

Nick Parfitt, ADP

**4.40pm: Panel Discussion –  
From partner to ... plaintiff? “Do’s and Don’ts” in Building Vendor Relationships**

Chaired by Keith Rodgers, Webster Buchanan Research; with Christine Briody, ADP; Ray Porter, Dell; Deborah Timberlake, independent global payroll consultant; Graham Jenkins, independent international payroll consultant

**5.30pm: Conference adjourns – Drinks Reception**